

Safeguarding Statement

We have a duty of care to the people we provide services for. This includes taking the necessary steps to safeguard them and promote their welfare.

Supporting vulnerable people is our top priority. We employ experienced workers who are fully training to support the prevention of abuse.

When we recruit staff and volunteers we follow safe recruitment processes and all staff and volunteers complete mandatory safeguarding induction training regardless of whether they work with children, young people or vulnerable adults. Mandatory update training is provided to all of our staff who work directly with children, young people and vulnerable adults.

We have a suite of safeguarding procedures, policies and guidance for all managers, staff and volunteers that ensures clear, robust action can be taken when required.

Our safeguarding procedures and practice mean that we can provide a safe place for people to engage with us and the services we provide. We want the public to have confidence in the work we do for the most vulnerable people in our society. Ensuring safeguarding runs as a golden thread through all that we do is part of building that confidence with the public.

Do you have a safeguarding concern?

If your concern is urgent, please call the police in your area or 999.

If you have an immediate concern about someone's welfare, please contact your local council's social care department, which is available 24 hours a day. You can find their contact details on the [Gov.uk website](https://www.gov.uk) or on the local council's website.

If you have a concern about someone who is being supported by Spring Housing Association please call **0121 663 1443**

